

FitFlowCircle — Terms of Service

Oct 11, 2026 ·

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1. About these Terms

These Terms of Service ("Terms") are an agreement between you and FitFlowRecreation LLC, a Florida limited liability company ("FitFlowRecreation", "we", "us"). They govern your use of the FitFlowCircle mobile app and related services (the "Service").

By creating an account or using the Service, you agree to these Terms and to our Privacy Policy. If you do not agree, do not use the Service.

You can contact us at contact@fitflowrecreation.com.

2. The Service

FitFlowCircle is a longevity-scoring and social wellness app. It brings together data from the wearable devices you choose to connect, scores your habits across five pillars, lets you compare your standing with a global community, and offers social features. Optional paid features, such as AI meal scanning and nutrition tracking, are described in Section 9.

FitFlowCircle is a wellness and fitness app, not a medical or health care app. It is not a medical device, it does not provide medical services, and it is not intended to diagnose, treat, cure or prevent any disease or condition.

3. Eligibility and your account

You must be at least 13 years old to use the Service. You agree to provide accurate information when you create your account.

You are responsible for keeping your login credentials secret and for all activity under your account. Tell us promptly if you suspect that someone has accessed your account without permission.

Other users see you under a pseudonym. Your real name is not shown publicly.

4. Health and fitness disclaimer

The scores, insights and nutrition information in the Service are for general information and wellness purposes only. They are not medical diagnoses, and they are not a substitute for professional medical advice, diagnosis or treatment.

Nutrition information produced by artificial intelligence, including estimates from meal photos, is approximate and may contain errors. Do not rely on it for any medical or dietary condition, allergy or intolerance.

In a medical emergency, contact your local emergency services. Consult a qualified healthcare professional before you change your diet, exercise or health routine.

5. Wearables and connected data

You choose which wearable devices and health platforms to connect, and you can revoke access at any time. We do not guarantee the accuracy of data produced by third-party sensors or platforms.

Revoking access stops new data from being collected. It does not delete data we have already processed; to delete it, delete your account or contact us. Our Privacy Policy explains how we handle this data.

6. Scores and leaderboards

Your BioScore reflects the quality and consistency of your data and habits. It does not measure or predict life expectancy or medical risk.

We may change the scoring algorithm at any time, and we are not required to recalculate past scores. Your leaderboard position is relative to the cohort you are compared with and can change as other users' data changes.

7. Your content and community guidelines

You keep ownership of the content you post in the Service. You are responsible for it.

You must not post content that is illegal, harassing, hateful or sexual, that impersonates another person, that infringes someone's intellectual property rights, or that is spam or contains malware.

You can report content in the app with the flag button or by email. We aim to act on reports within 24 hours. You can block other users. We may remove content and suspend or terminate accounts that break these guidelines.

8. Acceptable use

When you use the Service, you agree not to:

- impersonate another person or misrepresent who you are;
- scrape, copy or resell data from the Service;
- harass, threaten or abuse other users;
- falsify biometric or wearable data, or otherwise manipulate your scores or your position on the leaderboard;
- interfere with the Service, attempt to access it without authorization, or use it in a way that breaks the law.

9. Subscriptions and payments

9.1 Free and paid features. FitFlowCircle can be used free of charge with the features and daily limits shown in the app. Some features require a paid subscription ("Paid Features"). The features that are free or paid, and the daily limits that apply (for example, the number of meal scans per day), are shown in

the app and may change over time. If a change materially reduces what an active subscription includes, we will tell you in the app before it takes effect.

9.2 Available subscriptions. At the date of these Terms, the app offers Nutrition AI (monthly, every six months, or yearly) and the Precision Scan Add-on (monthly). The price, in your local currency, and the billing period are shown in the app and by the store before you confirm a purchase. The amount shown by the store is the amount you pay, including or in addition to applicable taxes as the store displays them.

9.3 Purchases through the App Store and Google Play. If you subscribe in the app on iOS, your purchase is processed by Apple. If you subscribe on Android, it is processed by Google. Payment is charged to your Apple Account or Google Play account when you confirm the purchase. We do not receive or store your payment card details. Apple's or Google's terms apply to the transaction in addition to these Terms.

9.4 Automatic renewal. Subscriptions renew automatically at the end of each billing period, for the same period and at the price then in force, unless you cancel at least 24 hours before the end of the current period. Your account is charged for the renewal within 24 hours before the end of the current period.

9.5 Managing and cancelling. You manage or cancel a subscription in your store account: on iOS, in your Apple Account settings under Subscriptions; on Android, in Google Play under Payments and subscriptions. Cancelling stops future renewals, and you keep access until the end of the period you already paid for. Deleting the app, or deleting your FitFlowCircle account, does not cancel a subscription: cancel it in your store account first.

9.6 Refunds. Refunds for purchases made through Apple or Google are handled by Apple or Google under their own policies, and requests must be sent to them. We do not issue refunds for store purchases ourselves. This Section does not affect any rights you have under mandatory consumer protection law.

9.7 Price changes. We may change prices for future periods. The store informs you of a price change as required and, where required, asks for your consent. If you do not agree, cancel before the next renewal. A price change never applies to a period you have already paid for.

9.8 Activation and restoring purchases. After a purchase, access to Paid Features is confirmed with our servers through our purchase-validation provider. This usually takes a few seconds. A subscription applies to the FitFlowCircle account that was signed in when you purchased it. If you reinstall the app or change device, sign in to the same account and use "Restore purchases".

9.9 Purchases outside the app. Where we offer purchases outside the app, for example on our website or for organizations, they are billed by our payment processor under the terms shown at checkout.

9.10 Apple. If you use the iOS app, these Terms are between you and FitFlowRecreation, not Apple. Apple is not responsible for the Service or for providing maintenance and support for it.

10. Intellectual property

We own the Service, including the app, the FitFlowCircle name and logo, and the BioScore methodology. These Terms do not give you any right to them except to use the Service as these Terms allow.

You keep ownership of your content. You give us a non-exclusive license to display it within the Service while your account is active.

11. Third-party services

The Service works with third-party services, such as wearable platforms, app stores and payment providers. Those services are governed by their own terms and privacy policies, and we are not responsible for them.

12. Disclaimers

The Service is provided "as is" and "as available". To the extent the law allows, we do not promise that the Service will be uninterrupted, error-free or suitable for your particular purpose. This does not affect any rights you have under mandatory consumer protection law.

13. Limitation of liability

To the extent the law allows, we are not liable for indirect, incidental or consequential damages, or for losses caused by content posted by other users.

Our total liability to you for any claim related to the Service is limited to the amount you paid us in the 12 months before the claim arose, or \$0 if you use the free Service. Nothing in these Terms excludes or limits liability that cannot be excluded or limited by law.

14. Termination

You can delete your account at any time in the app. Deleting your account does not cancel a store subscription (see Section 9.5).

We may suspend or terminate your account after giving you notice, or immediately for serious breaches of the community guidelines in Section 7. If we suspend or terminate your account, you remain responsible for cancelling any store subscription in your store account.

15. Governing law and your consumer rights

These Terms are governed by the laws of the State of Florida, United States. If you live in another country, the mandatory consumer protection and data protection rules of your country of residence, such as the GDPR, the UK GDPR or California law, apply in addition and take precedence where they give you greater protection.

16. Changes to these Terms

We may update these Terms. We flag significant changes in the app, and where the law requires it we ask for your consent again before they apply to you.

17. Contact

FitFlowRecreation LLC, a Florida company. Email: contact@fitflowrecreation.com.