

FitFlowCircle — Terms of Service

Operator: FitFlowRecreation LLC (Florida, United States) **Version:** 2026.06 **Last updated:** June 15th 2026 **Contact:** contact@fitflowrecreation.com

1. Introduction

These Terms govern your use of FitFlowCircle, a longevity-scoring and social wellness app operated by FitFlowRecreation LLC ("we", "us", "our"). Please read them carefully — by creating an account you agree to be bound by them.

2. The FitFlowCircle Service

FitFlowCircle aggregates biometric data from connected wearables, scores your daily longevity habits across five pillars, and ranks you against a global community. It includes social features (activity feed, stories, leaderboards, reactions, and public profiles). FitFlowCircle is a wellness app — **not a medical device**.

3. Your account

You must be at least 13 years old to create an account. You are responsible for keeping your credentials secret.

- **Eligibility:** 13+ — minors below this age must wait.
- You must immediately notify us if you suspect unauthorised access to your account.
- Your pseudonym appears publicly in leaderboards and on your profile. Your real name (first/last name) is never displayed publicly.

4. Health disclaimer

FitFlowCircle is **NOT** a medical service.

- Scores never constitute a medical diagnosis.
- If you experience a medical emergency, contact local emergency services — not the app.
- Always consult a qualified healthcare professional before starting a new training programme, diet, or making changes to your health routine based on information from the app.

5. Wearable integration

You authorise FitFlowCircle to read data from the wearables you choose to connect.

- You can revoke this authorisation at any time from Settings or directly from your wearable provider.
- We do our best to interpret data accurately but cannot guarantee the accuracy of third-party sensors.
- Revoking access stops new data ingestion but does not automatically delete data already processed (see Privacy Policy for deletion).

6. Score methodology

Your BioScore is computed from peer-reviewed scientific references.

- Scores are statistical — they reflect biometric data quality and consistency, not life expectancy or medical risk.
- The scoring algorithm may evolve over time. Historical scores are not retroactively recomputed.
- The leaderboard ranking is cohort-relative — as the community grows, achieving a top percentile becomes more competitive.

7. Community Guidelines & User-Generated Content

FitFlowCircle includes social features that let you share activities, post stories, comment, react, and appear in public leaderboards and profiles ("User Content"). By using these features, you agree to the following:

7.1 Acceptable use

You agree NOT to post, share, or transmit User Content that:

- Is illegal, defamatory, harassing, threatening, hateful, or discriminatory;
- Contains nudity, sexual content, or graphic violence;
- Impersonates another person or misrepresents your affiliation with any person or entity;
- Constitutes spam, scams, or unauthorized commercial solicitation;
- Infringes the intellectual property or privacy rights of others;
- Contains malware or any code intended to disrupt the Service.

7.2 Reporting objectionable content

Every piece of User Content (activities, stories, comments, profiles) includes a **Report** option. To report content or a user:

1. Tap the "..." or flag icon next to the content or profile.
2. Select "Report" and choose a reason.
3. Our team reviews reports and takes action — including content removal and account suspension — typically within **24 hours**.

You can also report content or abuse directly by emailing contact@fitflowrecreation.com with a description and, where possible, a screenshot.

7.3 Blocking other users

You can block any user from your profile or from any of their posts. Blocking a user:

- Hides their profile, activities, and comments from your feed and leaderboard view;
- Prevents them from seeing your activity feed and reacting to your content;
- Can be reversed at any time from Settings → Blocked Users.

7.4 Moderation & enforcement

We reserve the right, at our sole discretion, to:

- Remove any User Content that violates these Terms, without prior notice;
- Suspend or permanently terminate accounts that repeatedly violate these Terms, engage in harassment, or are reported by multiple users;
- Cooperate with law enforcement where required by applicable law.

We aim to act on valid reports of objectionable content within **24 hours**.

8. Subscriptions

FitFlowCircle V1 is offered **free of charge**. If paid features are introduced in the future, updated Terms will be presented in-app and will require renewed consent before continued use, in compliance with Apple App Store and Google Play billing requirements.

9. User conduct

We expect respectful, honest use of FitFlowCircle.

- Don't impersonate another person.
- Don't scrape, reverse-engineer, or resell ranking or user data.
- Don't use the app to harass, stalk, or bully other users.
- Don't manipulate, falsify, or tamper with biometric data to game the leaderboard.

10. Intellectual property

FitFlowCircle, the FitFlowCircle logo, the BioScore methodology, and all in-app content (excluding User Content) are protected by intellectual property law. You receive a personal, non-transferable license to use the app for the duration of your account. You retain ownership of your User Content but grant us a worldwide, non-exclusive, royalty-free license to display it within the Service (e.g., in feeds and leaderboards) for as long as your account is active.

11. Limitation of liability

To the extent permitted by law, FitFlowRecreation LLC is not liable for indirect damages, loss of profits, or interruption of business resulting from your use of the app, including from User Content posted by other users. Our total liability is capped at the amount you paid us in the twelve months preceding the claim (or, for free-tier users, USD \$0).

12. Termination

Either party may terminate this agreement.

- You can delete your account in one tap from Settings, which permanently erases your account and associated data per our Privacy Policy.
- We may suspend or terminate accounts that violate these Terms after notice, except in cases of fraud, abuse, or violations of Section 7 (Community Guidelines), which may result in immediate termination without notice.

13. Governing law

These Terms are governed by the laws of the State of Florida, United States of America, without regard to its conflict-of-laws principles. Mandatory consumer-protection rules of your country of residence — including the GDPR for EU/EEA residents and equivalent regimes in the United Kingdom, California, and other jurisdictions — continue to apply and prevail over this clause to the extent of any conflict.

EU/EEA residents may contact our representative appointed under GDPR Art. 27, **Prighter EU Rep GmbH** (Schellinggasse 3/10, 1010 Vienna, Austria), via contact@fitflowrecreation.com, and may lodge a complaint with their national data-protection authority.

UK residents may contact our representative appointed under UK GDPR Art. 27, **Prighter Ltd** (20 Mortlake High Street, London, SW14 8JN, United Kingdom), via contact@fitflowrecreation.com, and may lodge a complaint with the ICO.

14. Changes to these Terms

We may update these Terms. Significant changes will be flagged in-app and require renewed consent before continued use.

15. Contact

Questions? Reach our team at contact@fitflowrecreation.com.

FitFlowRecreation LLC Data Protection Officer: contact@fitflowrecreation.com Support: contact@fitflowrecreation.com EU Representative (GDPR Art. 27): Prighter EU Rep GmbH, Schellinggasse 3/10, 1010 Vienna, Austria UK Representative (UK GDPR Art. 27): Prighter Ltd, 20 Mortlake High Street, London, SW14 8JN, United Kingdom